

St. Andrew's Medical Centre

No. 25 Autumn 2018

Welcome to our quarterly newsletter, a collaboration between the SAMC team and our PPG (Patient Participation Group)



News from the Medical Centre



Medical Centre closed for mandatory training in the afternoon on 13th September, 30th October and 14th November.

Clinicians' normal weekly schedule

SAMC CLINICAL TEAM - normal weekly schedule from October 1st 2018										
	normal surgery					duty doctor				
Clinician	MON		TUE		WED		THU		FRI	
Dr Bruce							AM	PM	AM	PM
Dr Reshma	AM								AM	PM
Dr Allwin			AM		AM		AM			
Dr Rice			AM	PM					AM	
Dr Az	AM	PM			AM	PM				
Dr Riley	AM	PM	AM	PM	AM		AM			
Sophie Parker Advanced Nurse Practitioner	AM	PM			AM		AM	PM		
Ann Goodchild Diabetes Specialist Nurse	2 days monthly - no fixed days (patients are called into these clinic's unless advised otherwise)									
Sue Court Practice Nurse Lead					AM		AM		AM	
Claire Blackwell Practice Nurse	AM	PM	AM	PM	AM	PM				
Helen Lavender Practice Nurse	AM	PM	AM	PM					AM	PM
* Patients may not make an appointment with their doctor on the days when they are the duty doctor										



Behind the scenes at SAMC (3) - Patient Services Administrator

A brief insight into the work of our behind-the-scenes team features our Patient Services Administrator, Kate.

Kate processes all new patient registrations, checking that the necessary information is captured onto our computer system, ensuring that their medical record (if they are moving from another medical practice) is transferred to us electronically. Paper records follow some weeks later. Similarly, when a patient leaves SAMC, Kate arranges the transfer of records to the patient's new practice.

St. Andrew's Medical Centre communications supported by

The Gallery

Day Lewis

Flying Fish Properties

Onwatch

SAMC services



Flu clinics - drop-in

We are operating **drop-in clinics** this year - no need to book an appointment. If you turn up during the following times you will be seen. (But you may still book an appointment if you wish). More dates to be advised in due course.

September Monday **24th** 13.30-15.00; Tuesday **25th** 13.30-15.00; Wednesday **26th** 10.00-12.00 Thursday **27th** 10.00-12.00.

October Monday **1st** 13.30-15.00; Tuesday **2nd** 13.30-15.00; Thursday **4th** 10.00-12.00; Wednesday **17th** 13.30-15.00.

Shingles Vaccinations can be provided if you have not already had one. You are eligible if you were born after 2/9/42 and are 70-76 years old, or born before 2/9/42 and are 78-79 years old. These are the only age groups that the vaccine is currently available to.

Asthma: If you are ASTHMATIC book your annual check at Reception. Download an Asthma Review form from our website and bring to your appointment.

Text appointment reminder (slight change to the system)

When you receive a reminder text from SAMC you only need to reply '**cancel**' if you can't make your appointment - you then to re-book by phoning SAMC.

Other services



HELP is right here at SAMC, every Friday from 2.00-5.00 pm

Just drop in - no need for an appointment. CA aims to provide the advice you may need for the problems you face e.g. debt, housing problems, benefits. CA also seeks to improve the policies and practices that affect people's lives.

CA provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities and values diversity, promote equality and challenge discrimination. If you can't drop in you can contact Citizens Advice by:

Advice line 03448 487978; email advice@catwd.org.uk ; www.citizensadvice.org.uk

Southborough August update - building is underway!

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C

Work on the Southborough Hub development is progressing well with regard to both the building and the levelling of the playing fields.

Further positive steps have been made on the delivery of the medical centre. Funding of that element of the project continues to be refined and it is hoped that, if funding sources can be agreed within the financial year, work can then to start on the construction.

See website for detailed update.

Patient Participation Group & Friends



Update fund raising: Current funds £4041 (September 2018)

New targets for purchase for SAMC: waiting room water dispenser, and for the new medical centre at the Hub, a sound system and new display screens (these items to be the subject of further assessment and consultation).